# Computer Reliability

Tom Kelliher, CS 200 Mar. 27, 2008

### 1 Administrivia

#### Announcements

#### Assignment

Read: Chapter 8.

Turn in answers to these questions: 2, 5, 10.

#### From Last Time

Computer and Network (In)Security

#### Coming Up

Work and Wealth

## 2 Chapter Summary

- 1. "My dog ate my homework" has become "My PC ate my homework"
- 2. Show Challenger video.

### 3 Discussion Questions

1. My truck has a 100,000 mile warranty. My workstation (hardware) has a three year warranty Why doesn't my operating system or applications have a meaningful warranty?

Is there something inherently different about software?

- 2. Should all software have warranties? Especially life-critical software?
- 3. Simulation: *verification* of software against a model; *validation* of the model against real-life behavior. Example: surgical simulation.
- 4. Should software engineers be licensed? Characteristics of professions:
  - (a) Mastery of an esoteric body of knowledge.
  - (b) Autonomy.
  - (c) Formal organization.
  - (d) Code of ethics. See Software Engineering Code of Ethics and Professional Practice (http://www.acm.org/serving/se/code.htm).
  - (e) Social function.

Does software engineering exhibit all these characteristics?

5. 22, 25—