1 Administrivia

Announcements

Remember, papers are due at presentation.

Assignment

Read: Chapter 9.

Turn in answers to these questions: 1, 2, 5

From Last Time

Computer Reliability.

Coming Up

Professional ethics.
2 Chapter Summary


2. Recent news item: Rejection, by Harvard, etc., of B-school applicants accused of using hacker-provided instructions to check their (common) acceptances.

3. Who would have thought high-tech jobs could be outsourced? Are detailed requirements specifications ala software engineering a contributing factor?

4. The effects of automation. Increased productivity; increased stress.

5. Information overload. Do you feel it, too?

6. Worker monitoring. Higher levels of monitoring thanks to RFID technology.

7. The Digital Divide.

3 Discussion Questions

Refer to the textbook.