1 Administrivia

Announcements

Assignment

Read: Chapter 9.

Turn in answers to these questions: 1, 2, 5

From Last Time

Computer Reliability.

Coming Up

Professional ethics.

2 Chapter Summary

1. Recent news item: Rejection, by Harvard, etc., of B-school applicants accused of using hacker-provided instructions to check their (common) acceptances.
2. Who would have thought high-tech jobs could be outsourced? Are detailed requirements specifications ala software engineering a contributing factor?

3. The effects of automation. Increased productivity; increased stress.

4. Information overload. Do you feel it, too?

5. Worker monitoring. Higher levels of monitoring thanks to RFID technology.

6. The Digital Divide.

3 Discussion Questions

Refer to the textbook.